

## Education

### The Pennsylvania State University, Class of 2010 (University Park, PA)

- Information Sciences and Technology: Design & Development (BS)
- Information Systems and Statistical Analysis (Minor)
- German Studies: Applied German (BS)

## Primary Skills

- Interaction Design
- Information Architecture
- Rapid Prototyping
- Usability Testing / Analysis
- Adobe Creative Suite
- Marketing / Branding
- Project Management
- Teaching
- HTML/XHTML
- CSS
- Javascript / jQuery
- PHP
- SQL
- XML
- Java
- \*NIX Shell

## Nov 10 – Present

### Interaction Designer • Intuit, Inc. (Mountain View, CA)

Building several new features for QuickBooks Online. Responsibilities include requirements analysis, interaction design, information architecture, visual design, rapid prototyping, and user research. Patent pending for one of QuickBooks' highest-rated features, as well as markedly increasing conversion rates among the product's 400,000 users.

## May 09 – Aug 10 (INTERNSHIP)

### R&D • AccuWeather, Inc. (State College, PA)

Designed and developed applications on mobile, television, desktop, and web platforms. Acted as a primary user experience consultant for colleagues within the group. My work increased AccuWeather's visibility on emerging platforms, while propagating a new identity and level of user-experience consistent across our team's offerings moving forward.

## May 08 – Aug 08 (INTERNSHIP)

### UX Consultant, Lead Developer • Ventura Marketing (Long Beach, CA)

Worked directly with stakeholders to create both a startup venture and various client solutions on the web. Responsibilities included coding, database design, information architecture, user-experience engineering, and server management. Primarily focused on development using PHP, SQL, XHTML, CSS, and AJAX technologies.

## May 07 – Aug 07 (INTERNSHIP)

### Instructor • Grenadian Ministry of Education (Grenada, West Indies)

Travelled to Grenada for three months on behalf of Penn State to teach a series of workshops to teachers and students in the island's educational system. Topics covered include programming basics, lab/class management, and web development. Responsibilities included writing workshop materials, improving the island's technology infrastructure, and teaching.

## Jan 06 – May 09 (INTERNSHIP)

### Teaching / Research Intern • Penn State (State College, PA)

Provided support to HCI Pioneers Dr. Jack Carroll and Dr. Mary Beth Rosson, as well as their students across several classes. Additionally, I worked as a research assistant and developer for their Computer-Supported Collaboration & Learning Laboratory.